

Privacy Statement Amsterdam Logistic Cityhub B.V.

This is the privacy statement of the private limited company with ordinary structure Amsterdam Logistic Cityhub B.V., hereinafter referred to as: Amsterdam Logistic Cityhub. Amsterdam Logistic Cityhub is registered with the Chamber of Commerce under number 73206180 and has its registered office at Ankerweg 18 (1041AT) in Amsterdam. This document explains how Amsterdam Logistic Cityhub handles the processing of your personal data. Amsterdam Logistic Cityhub exercises the greatest possible care when processing your personal data.

Acquisition of personal data:

If you make use of the services of Amsterdam Logistic Cityhub, you will provide Amsterdam Logistic Cityhub with a number of personal details yourself, or personal details will be obtained from you within the framework of the agreement. Personal data is understood to mean all data relating to an identified or identifiable natural person.

Categories of personal data

Amsterdam Logistic Cityhub processes the following categories of personal data:

1. Contact details (first name, last name, e-mail address);
2. Company data;
3. Location information and IP address;
4. Other personal data provided by you.

Purpose of processing

The personal data that are processed by Amsterdam Logistic Cityhub are for the purpose of

1. Contact you to inform you about the services you have purchased and their execution;
2. Carrying out its services;
3. Improving the service;
4. Making payments;
5. Compliance with legal obligations;
6. Doing marketing and communication;
7. Improving the website by analysing visitor behaviour on the website;
8. Sending out newsletters;
9. Exchange of data with third parties for the purpose of the performance of the services;
10. Mapping market research and effectiveness of marketing efforts.

Basis processing

The processing of personal data is only possible on the basis of the following principles: (i) legal obligation, (ii) performance of the agreement, (iii) obtained (explicit) consent of the data subjects, and (iv) justified interest. When providing the services of Amsterdam Logistic Cityhub, personal data are processed. Amsterdam Logistic Cityhub will only process data that Amsterdam Logistic Cityhub deems necessary for (the improvement of) the services and will handle with care the (personal) data it has collected about you and your use of the services. The basis for processing these data is the agreement you have entered into with Amsterdam Logistic Cityhub. Personal data of you can also be processed by visiting the website www.amsterdamlogisticcityhub.nl if you have given permission for this.

Necessity of processing

The processing of your personal data is necessary in order to provide the service. The services offered by Amsterdam Logistic Cityhub cannot be fully carried out without processing your personal data. If your explicit permission is required for specific purposes with regard to the personal data, you must give your separate permission for this.

Automated decision-making

There is no form of automated decision-making.

Storage period

The personal data processed by Amsterdam Logistic Cityhub are stored in accordance with the relevant laws and regulations. If a longer storage period is necessary on the grounds of legislation or regulations, the personal data will be stored for a longer period in accordance with these requirements. All personal data (obtained) will not be kept longer than strictly necessary.

Processing by third parties

Amsterdam Logistic Cityhub only shares personal data with third parties if this is strictly necessary for the execution of an agreement and to comply with relevant laws and regulations. No personal data will be sold. Amsterdam Logistic Cityhub may have a legal obligation to share personal data with third parties. If personal data is shared with third parties, processing agreements will be concluded for this purpose. The third parties with whom personal data is shared are:

1. Software suppliers, for the purpose of the execution of the agreement. The categories of personal data that are processed are location data, e-mail address and contact details.
2. Website manager, for the execution of the agreement. The categories of personal data processed are location data, e-mail address and contact details.
3. Communication and marketing agencies, for the purposes of performance of the contract. The categories of personal data processed are location data, e-mail address and contact details.
4. Freelancers, for the performance of the agreement. The categories of personal data that will be processed are location data, e-mail address and contact details.

Security of Personal Data

Amsterdam Logistic Cityhub takes the protection of your personal data seriously and takes appropriate technical and organisational measures to ensure a level of security appropriate to the risk involved, taking into account the state of the art, the cost of implementation, as well as the nature, scope, context and purposes of the processing and the varying degrees of probability and seriousness of the risks to the rights and freedoms of individuals.

Younger than 16 years?

If you are a minor, i.e. under 16 years of age, you may only consent to the processing of your personal data with the consent of one of your parents or legal guardian. It is important that your parent(s) or legal guardian read this statement. They can also exercise the rights you have with regard to the personal details you leave with us, such as the right to object to the (further) processing of your personal details or the right to inspect and correct your details.

Disclaimer

By using the website you agree to the disclaimer. Amsterdam Logistic Cityhub reserves the right to change the content of its website and/or this disclaimer at any time without informing its customers and/or users of the website of this change. The content of the website has been compiled with the greatest possible care, but may nevertheless contain inaccuracies or be incomplete. Amsterdam Logistic Cityhub accepts no liability whatsoever for damage caused by or arising from the use of the website. The use of this website is entirely at the expense and risk of a user of the website. No rights can be derived from the content of the website. All texts on the website are protected by copyright and are the property of Amsterdam Logistic Cityhub insofar as they do not belong to third parties.

Cookie statement

Amsterdam Logistic Cityhub uses technical and functional cookies to optimise the website. Cookies are small text files that are sent along with the visit to a website to make user experiences more efficient. Amsterdam Logistic Cityhub may, according to the law, store cookies on your device if these cookies are strictly necessary in order to use the website. Other types of cookies require your permission. We recommend that you accept the cookies in connection with the user-friendliness of the website. Visitors to the website have a check in option.

The cookies used by Amsterdam Logistic Cityhub are functional cookies: these cookies ensure that the website works properly. These cookies do not affect personal privacy, so no permission needs to be requested or granted. For example, these cookies store your browser settings so that our website can best be viewed, or that the website remains accessible (load-balancing), but also cookies that ensure that no other cookies may be placed (no-follow).

With your permission, we place "tracking cookies" on your computer. We use these cookies to track which pages you visit in order to build a profile of your online behaviour. This profile is not linked to your name, address, email address, etc., but only to tailor advertisements to your profile so that they are as relevant to you as possible.

Cookies from Google and HotJar are also placed on the Amsterdam Logistic Cityhub website for Google Analytics. We do not keep track of what you do on the internet. Google Analytics and/or HotJar may be required by applicable laws and regulations to provide access to this data. This means that Amsterdam Logistic Cityhub cannot link information to a natural person. If you have any questions about this, please contact us via info@amsterdamlogisticcityhub.nl.

Use of Social Media

Amsterdam Logistic Cityhub uses third party cookies to optimise the website. Some cookies are placed by third party services that are displayed on the website. Third party services include Google Analytics and Social Media (Facebook, Instagram, Twitter, LinkedIn). The use of cookies from other companies (third parties) is subject to the privacy and cookie policy of the company in question. When you click on the Social Media button on the website, a Social Media cookie is placed. This enables the Social Media party to recognise your IP address as soon as you share an article on the website. Amsterdam Logistic Cityhub refers you to the privacy and cookie statements of Social Media parties and the data and/or personal data they collect with these cookies.

Browser settings

If you do not want websites to place cookies on your device with which you view the website, you can adjust your browser settings. Before a cookie is placed, you will receive a warning and must give your consent to the cookie. If you do not do so, this may cause the website to malfunction, for example. You can adjust your browser settings so that your browser rejects all cookies and also the cookies of third parties. You can also delete placed cookies. To do this, you need to adjust the settings of your browser via preferences and then you can adjust the privacy settings.

This privacy statement does not apply to websites of third parties that are linked to this website by means of links. We cannot guarantee that these third parties will handle your personal data in a reliable or secure manner. We advise you to read the privacy statements of these websites before using them.

Rights of the persons concerned

As a person concerned, you have the following rights:

1. Right of inspection;
As a data subject, you have the right to be informed whether or not your personal data is being processed and, if so, to obtain access to the processing thereof.
2. Right of rectification;
You have the right to obtain rectification and addition of incorrect data.
3. Right to erasure of data;
without unreasonable delay, a data subject should obtain erasure of personal data concerning him/her.
4. Right to restrict processing;
As a data subject, you have the right to restrict the processing of your personal data. Please contact Amsterdam Logistic Cityhub about this.
5. Right to transferability of data;
A data subject has the right to obtain the personal data relating to him or her which he or she has provided to Amsterdam Logistic Cityhub , in a structured, common and machine-readable form, and also to transfer those data to Amsterdam Logistic Cityhub without being obstructed by the controller to whom they were provided.
6. Right to object;
The data subject shall have the right to object at any time to the processing of personal data relating to him/her, including profiling on the basis of those provisions, for reasons relating to his/her particular situation. Amsterdam Logistic Cityhub shall cease processing of personal data unless there are compelling legitimate grounds for processing which outweigh the interests, freedoms and rights of the data subject relating to the exercise, institution or justification of legal proceedings.

Complaint

If you have a complaint about the way Amsterdam Logistic Cityhub handles your personal data, or if you wish to exercise any of the above rights, please contact us via the website or by e-mail at info@amsterdamlogisticcityhub.nl. In order to be sure that you wish to exercise a right, Amsterdam Logistic Cityhub requests that you enclose a copy of your proof of identity. You can black out your passport photo and MRZ (strip with numbers at the bottom) to protect your privacy. Amsterdam Logistic Cityhub will respond to your request as soon as possible, but no later than 4 weeks. You can also submit a complaint to the Personal Data Authority. This is the competent enforcement authority. You can contact them via this link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

Changes Privacy Statement

Amsterdam Logistic Cityhub may change the privacy statement at any time. The most recent version is published on the website. Therefore always keep an eye on the website for the most recent version. If the new privacy statement has consequences for the way in which we process data already collected with respect to you, we will inform you of this by e-mail.

This version was last established on 8 December 2020.